

FREQUENTLY ASKED QUESTIONS (FAQ): DK2020 IN OCTOBER

Feeling lost and need answers? You've come to the right place. We've done the hard work for you by compiling the answers to your questions regarding the tickets, accommodation, festival program and more.

Okay, less talking, more answering so scroll on.

LOVE DK.

I HAVE ALREADY PURCHASED MY TICKET FOR THE FESTIVAL IN APRIL, CAN I USE IT IN OCTOBER?

All tickets already purchased remain valid for the new festival date on 29–31 October. This means you will have more than enough time to manage your schedule ahead of time and join us at the first ever fall edition of the festival in Rovinj.

FUCK NEW DATES.

I TRIED EVERYTHING BUT I CAN'T ATTEND THE NEW DATES, WHAT NOW?

If you have purchased your festival ticket before 9 March and you can't make the new dates, no need to worry. After crying your eyes out, you can either use the same ticket for your colleague instead (for 5+2 or 10+5 group deals, they need to be from the same company as you) or yourself for DK2021 (you heard it here first — we're coming back in April 2021) or get in touch with us to get a full refund.

Feel free to contact us at info@danikomunikacija.com.

For all tickets purchased on a later date, our [standard cancellation policy](#) applies.

LOVE ROVINJ.

I HAVE ALREADY BOOKED MY ACCOMMODATION IN MAISTRA HOTELS, CAN I USE IT IN OCTOBER?

Your stylish suite, that sinfully delicious hotel breakfast, poolside chilling, relaxing in spa&wellness... all of these luxurious amenities will still be waiting for you in October. All room reservations in Maistra hotels confirmed before 9 March are automatically valid for the new festival dates under the exact same conditions, so no need to do anything, just confirm your reservation by replying to an e-mail from Maistra that's coming sometime this week.

If for any reason you wish to make changes to your reservation or cannot make the new dates, contact Maistra at danikomunikacija@maistra.hr at your earliest convenience to modify your hotel reservation, reschedule your hotel booking to a different date or get a full refund.

NO BULLSHIT.

WHAT HAPPENS WITH THE FESTIVAL PROGRAM?

Our festival program always remains exceptional. Period. Leaders and makers from all over the world who planned to join our DK family as speakers have been hard at work to adapt their schedules to meet you in October. You can check out all upcoming program updates on our official website. Be on the lookout because a few *infamous* surprises are on the way.

FUCK CEREMONIES.

WHAT HAPPENS WITH INDUSTRY COMPETITIONS?

Effe, IdejaX, Mixx and Young Lions Croatia awards are still going according to plan. The new festival date does not impact the submission of entries, the judging process or the announcement of winners. This year we'll skip the ceremonies and announce the winners before Cannes Lions in June and use this unique opportunity this year to showcase the winners and their best work to a broader audience.

SHIT.

WHAT IF THE SITUATION DOESN'T GET BETTER UNTIL OCTOBER?

The developments on a global scale are a mystery to everyone. The well-being of our attendees, speakers and partners who make our festival one of the best in the world remains a priority. We are monitoring the situation and following WHO and national authority guidelines and we'll keep you duly informed of any further developments.

...we remain incurable optimists so here's one bright piece of information for you – Rovinj is usually warmer in October than in April. ☀️ And yes, we actually checked.

DK2020
The Team.